ffen
Foundation For Essential Needs

DONOR PRIVACY POLICY

The Foundation for Essential Needs (FFEN) is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that donor information will not be shared with any third party. A copy of this policy is also included on our website.

Awareness. FFEN provides this Donor Privacy Policy to make donors aware of our privacy policy, and to inform them of the way donor information is used. We also provide donors the opportunity to remove their name from our mailing list, if so desired.

Information Collected. FFEN collects donor information in our secure donor database when a gift is pledged or donation is made. The following is a listing of the type of donor information we collect and maintain:

- Contact Information: name, organization, complete mailing address, phone number, email address
- Payment Information: e.g. how payment was made via credit card, cash or check
- Billing Information; credit card information is handled by a secure third party (via Stripe, Paypal or GiveMN) and FFEN does not retain any credit card information
- Business Mailing Information: business contact name, complete address, email address, phone number
- Connection Information: information concerning how donor heard about FFEN
- Donor Communication: i.e. questions, comments, suggestions
- Staying In the Loop: records related to request to receive periodic updates; e.g., to individuals who subscribe will be sent or receive social media updates, periodic mailings related to specific fundraising appeals and/or newsletters

How Information is Used. FFEN uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on FFEN news. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to provide you with information requested, and we take each recommendation seriously as to how we might improve communication.

ffen
Foundation For Essential Needs

No Sharing of Personal Information. FFEN will not sell, rent, or lease personal donor information to other organizations. Except where expressly authorized by individual or corporate donors, the identity of all FFEN donors will be kept confidential. Use of donor information will be limited to the internal purposes of FFEN and only to further the activities and purposes of FFEN.

Removing Your Name From Our Mailing List. It is our desire to not send unwanted mail or donor solicitation material to our donors. Please contact us if you wish to be removed from our mailing list.

Contacting Us. If you have comments or questions about our donor privacy policy, please send us an email to: info@ffen.org or call us at (612) 524-9360.

Approved by FFEN Board of Directors - October 24, 2015
Reviewed and Accepted - December 17, 2018
Reviewed and Accepted - February 21, 2022
Reviewed and Accepted - February 24, 2025